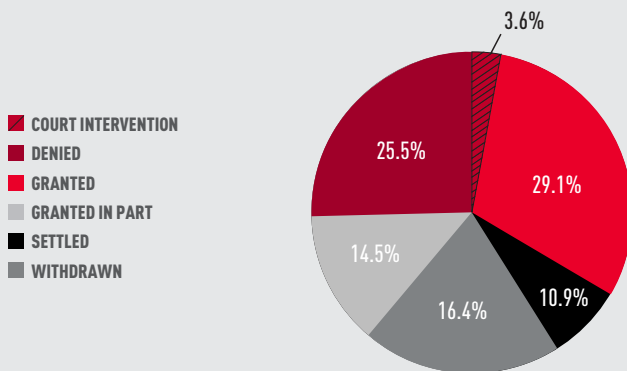


2018 B2B
DISPUTE RESOLUTION
INFOGRAPHIC**8,983** Commercial Cases**2018 Claims**

Total Claims:

\$15,649,741,305Large Case
Average Claim:
\$8,969,916Large Case
Median Claim:
\$1,334,246**2018 Counterclaims**

Total Counterclaims:

\$3,175,737,627Large Case Average
Counterclaim:
\$4,945,069Large Case Median
Counterclaim:
\$905,413**Emergency Arbitrations Filed with AAA-ICDR® in 2018****60** Applications for Emergency Measure of Protection were Filed in 2018. As of December 21, 2018, five were pending and 55 were resolved as detailed in the pie chart.**Largest Claim Amounts by Industry**

FINANCIAL SERVICES	\$2.8B	
TECHNOLOGY	\$1B	
STEEL/METALS	\$800M	
CONSTRUCTION	\$570M	
ENERGY	\$545M	
ACCOUNTING	\$500M	
HEALTHCARE	\$230M	
LEGAL SERVICES	\$217M	
PHARMACEUTICALS/LIFE SCIENCES	\$180M	
CHEMICALS	\$143M	
TRANSPORTATION	\$126M	
COMMERCIAL REAL ESTATE	\$115M	

**2018
CHANGES IN
CASELOAD
BY INDUSTRY**