



John G. Bickerman
Bickerman Dispute Resolution, PLLC
The Willard
1455 Pennsylvania Ave., NW, Suite 400
Washington, DC 20004
202.289.0400
jbickerman@bickerman.com

John Bickerman is an internationally recognized neutral. He has logged over 25,000 hours and resolved more than three billion dollars in claims in more than thirty-five states. He has been retained by dozens of Fortune 500 companies and all of the major American insurers and several European and Asian insurers. He has expertise in class action mass torts, the Bermuda insurance market and whistleblower matters. He has facilitated the resolution of major disputes between the Federal government, Indian tribes and states, including five major water allocation or water diversion conflicts throughout the country. He is a past Chair of the ABA Section on Dispute Resolution. He has BS and MS degrees in economics from Cornell University and is a *magna cum laude* graduate of Georgetown University Law Center.

STEPHANIE COHEN

Independent Arbitrator

E-mail: cohen@cohenarbitration.com

Website: www.cohenarbitration.com



Stephanie Cohen is a Canadian arbitrator based in New York City. She has served as an arbitrator in international and domestic commercial arbitrations under the ICC, ICDR, AAA Commercial, UNCITRAL, and Society of Maritime Arbitrators rules, sitting frequently as tribunal chair or sole arbitrator, but also as co-arbitrator. She has also acted as an emergency arbitrator for the ICC and the ICDR and is a member of both international and domestic arbitrator rosters for the AAA/ICDR.

Previously, Stephanie was Counsel in the international arbitration and commercial litigation practice groups at White & Case LLP in New York where she represented clients in complex, high-value disputes before international arbitration tribunals and courts. She is dually qualified as a lawyer in New York and Ontario, Canada, and is a Fellow of the Chartered Institute of Arbitrators. Leadership positions include serving as Co-Chair of the NYSBA DRS' International Dispute Resolution Committee, Co-Chair of the Data Security in Arbitration Subcommittee of the NYC Bar Association's International Commercial Disputes Committee, and Treasurer of the New York Branch of the Chartered Institute of Arbitrators. Stephanie is one of nine members of the ICCA-NYC Bar-CPR Institute Working Group on Cybersecurity in Arbitration.

Who's Who Legal (2018) recognizes Stephanie as one of the "most highly regarded" arbitration practitioners aged 45 or under and says she is "an entrepreneurial and courageous independent arbitrator' who excels in international commercial disputes."

Hon. Paula L. Feroletto was elected to the New York State Supreme Court in 2004. In September of 2009, she was appointed as Administrative Judge of the Eighth Judicial District. The District covers the eight (8) western counties of New York State including 22 court buildings.

A graduate of Georgetown University, the Judge earned her J.D. at the State University of New York at Buffalo. She worked as a trial attorney with the law firm of Brown & Kelly, LLP, from 1982 until 2004 when she was elected to Supreme Court.

Justice Feroletto has continued the tradition of the Eighth Judicial District in implementing innovative programs which assist the public's access to the courts including the extensive array of problem solving courts. These include Integrated Domestic Violence Courts in seven of the eight counties, Mental Health Courts and Felony DWI Courts. The Veteran's Court in Buffalo has become a nationally recognized model and the District has three additional Veteran's Treatment Courts. Justice Feroletto has been a long standing member of the Eighth Judicial District's Pro Bono Committee. Despite decreases in funding the Committee has continued in its efforts to expand access to Volunteer Legal Services throughout the eight counties of Western New York. The District continues to be involved in internship and mentoring opportunities for young people. An Adolescent Diversion Part operates in Buffalo City Court for 16 and 17 year olds and will soon be replaced by Youth Parts due to recent legislative changes. Most recently, the District, in conjunction with a local non profit legal service provider and the State University of New York at Buffalo School of Law, established a Civil Legal Advice and Resource Office (CLARO) assisting pro se litigants in consumer credit actions brought in Buffalo City Court. Help desks, where litigants can meet with civil legal services attorneys are available in four of the eight counties.

The Eighth Judicial District also offers mediation services in the Commercial Division of State Supreme Court; Custody mediation through a program known as "Children Come First", and an active Alternative Dispute Resolution team headed by retired Court of Appeals Judge Hon. Eugene F. Pigott. The differing types of programs offered are all used very successfully.



GLEASON
ALVAREZ
ADR

Erin Gleason Alvarez

Arbitrator | Mediator | ADR Consultant

43 West 43 Street, Suite 93
New York, NY 10036
+1 646 653 2374
erin@gleasonadr.com
www.gleasonadr.com

Erin Gleason Alvarez is an independent arbitrator and mediator with 17 years of experience in commercial, insurance and employment disputes. She has extensive expertise in ADR consulting and in the design and implementation of successful, cost-saving, corporate ADR initiatives and programs. Ms. Gleason is a sought-after contributor and thought partner to the domestic and international ADR and arbitration communities, where she teaches, speaks and writes regularly.

Her accomplishments include:

- American Arbitration Association Commercial Arbitration Panel
- CPR Institute Panel of Distinguished Neutrals, Accredited Mediator
- Former Global Head of Dispute Resolution Programs at AIG
- LLM in International Arbitration from the Straus Institute for Dispute Resolution, Pepperdine University School of Law

Ms. Gleason is an active member of the CPR Institute, co-chairing the Mediation Committee and serving on CPR's Executive Advisory Committee. She also co-chairs the New York City Bar Association President's Committee for Enhanced Efficiency in Dispute Resolution.

Based in New York, Ms. Gleason is available for appointment in any location.



NOAH HANFT

*President and
Chief Executive Officer*

nhanft@cpradr.org
(646) 753-8248

Mr. Hanft is the President and CEO of the International Institute for Conflict Prevention and Resolution (CPR). A long-time supporter of dispute resolution, Mr. Hanft has devoted his career to finding the most effective and efficient resolutions for resolving business disputes.

Prior to joining CPR, Mr. Hanft was General Counsel and Chief Franchise Officer for MasterCard, where he was responsible for overseeing legal and regulatory affairs, public policy and compliance. Mr. Hanft also had responsibility for Franchise development and Integrity, Global Diversity, Corporate Security and Information Security. In addition, he was a member of the company's Executive and Operating Committee. After joining MasterCard in 1984, Mr. Hanft held positions of increasing responsibility within the Law Department, including that of Senior Vice President, U.S. Counsel and Assistant General Counsel, ultimately becoming General Counsel in 2001. He briefly left MasterCard from 1990 to 1993 to become Senior Vice President and Assistant General Counsel of AT&T Universal Card Services.

Mr. Hanft began his career as an attorney with the Legal Aid Society in New York City. He has lectured at length on the value of dispute resolution in resolving litigation. Mr. Hanft serves both on the Mediation Panel for the Second Circuit and the Southern District of New York.

Mr. Hanft currently serves on the boards of the Legal Aid Society and the Network for Teaching Entrepreneurship (NFTE) and is a member of the Council on Foreign Relations. In 2012, he was named General Counsel of the Year at the Global Counsel Awards.

Mr. Hanft has an LL.M from New York University School of Law in trade regulation, a JD from Brooklyn Law School, and a BA from American University, School of Government and Public Administration.



John S. Kiernan **Partner**

John Kiernan was Co-Chair of the firm’s Litigation Department from 2002-2017 and has been Chair of its Ethics Committee since 1994. His representations have embraced a broad range of commercial disputes and internal investigations, including disputes relating to contracts, purchases and sales of businesses, corporate governance, derivative and class action claims, international treaties, securities claims, patents and other intellectual property, consumer fraud, accountant liability and mass torts.

Mr. Kiernan is recognized as a leading litigator by numerous publications. According to *Chambers USA*, clients praise his “great judgment,” (2010) and recognize him as “technically excellent” (2009), “incredibly creative,” “great when put in front of a board of directors” (2012) and a “superb litigator” (2011), with peers describing him as “an extremely bright, first-class litigator, thinker and colleague” (2008) and a “superstar” who applies a “deft touch rather than a sledgehammer” in commercially sensitive contract disputes, international treaty claims and securities actions (2007). In addition, *IFLR Benchmark Litigation Guide* has ranked Mr. Kiernan in its top 100 commercial litigators in the U.S. and in New York each year since 2010 and notes “his

extensive experience and breadth of knowledge.” He is also recognized as a leading securities litigator in *The Legal 500 US* (2007) and as a leading litigator for commercial litigation or alternative methods of dispute resolution in numerous other “Best Lawyers” publications.

Mr. Kiernan is the Board Chair of Prisoners’ Legal Services of New York and Co-Chair of the Inner City Scholarship Fund, Lawyers Division. He has previously chaired the Boards of the International Institute for Conflict Prevention & Resolution (“CPR”), Legal Services-New York City, the Lawyers’ Committee for Civil Rights Under Law, Volunteers of Legal Service, the Justice Resource Center and the New York City Bankruptcy Assistance Project (which he co-founded), and was the Mayor of Pelham Manor, NY from 1999-2001. He has also served as a director or trustee of the City Bar Justice Center, New York Alliance for the Public Schools, Practicing Attorneys for Law Students, United Way of Pelham, NY, the Pelham Art Center, the Federal Bar Council, the Village Board of Pelham Manor and the Point O’Woods, NY, Association. He served for 15 years as a volunteer coordinator for the AmeriCares/HomeFront home rehabilitation project, and for 28 seasons as a travel soccer coach.

Mr. Kiernan is currently President of the New York City Bar Association, where he has previously served on the Executive Committee and chaired several other committees. He has also chaired numerous committees of the Litigation Section of the American Bar Association and the Federal Bar Council. He was appointed by New York’s current Chief Judge to co-chair a Task Force on Hurricane Disaster Relief, and by the immediately prior Chief Judge to serve on a Committee on Non-Lawyers and the Justice Gap. He was a speaker at annual ALI-ABA Seminars on Accountants’ Liability for 12 years, and has spoken at numerous other seminars and written numerous articles on substantive issues in litigation, approaches to resolving complex disputes, and discovery. He is the co-editor of the three-volume *Litigation Manual* (ABA, 3rd ed., 1999), a contributing author of *New York Business Litigation* (ALM 2014) and *Commercial Litigation in New York State Courts* (Thomson Reuters, 4th ed., 2015), and an Adjunct Professor at NYU Law School.

Mr. Kiernan joined Debevoise in 1981 and became a partner in 1988. He received his B.A. in 1976 *magna cum laude* from Harvard and his J.D. in 1980 *magna cum laude* from Harvard Law School, where he was an Editor of the *Harvard Law Review*. From 1980-81, Mr. Kiernan served as a law clerk to the Hon. Walter R. Mansfield, U.S. Court of Appeals for the Second Circuit.

Robert M. Levy

Robert Levy is a United States Magistrate Judge for the Eastern District of New York, where he also serves as the court's Alternative Dispute Resolution Oversight Judge. He has served as a Consultant in Mediation for the Federal Judicial Center ("FJC") and is on the faculty of the FJC's education training programs for new and experienced Magistrate Judges. Judge Levy has assisted other U.S. federal courts in the evaluation, design and development of their court-annexed ADR programs and has provided training in mediation skills and court ADR design to judges and lawyers in the United States and overseas, including in Russia, Bulgaria, and Liberia. At the time of his appointment, he was General Counsel to New York Lawyers for the Public Interest and previously had served as Senior Staff Attorney and Director of the Mental Health Law Project at the New York Civil Liberties Union. Judge Levy has conducted numerous fact finding missions overseas for Human Rights Watch and Disability Rights International investigating ethnic violence and the persecution of ethnic and religious minorities, conditions of pretrial detention, the segregation and abuse of children and adults in orphanages and institutions for people with mental disabilities, and freedom of the press and broadcast media. He is an adjunct professor of law at Columbia, New York University and Brooklyn Law Schools and is the co-author with Leonard Rubenstein of *The Rights of People With Mental Disabilities* (Southern Illinois University Press, 1996).

Hon. Lawrence K. Marks

Lawrence K. Marks was appointed New York's Chief Administrative Judge in 2015. In that role, he oversees the day-to-day administration and operation of the statewide court system, with a budget of \$3 billion, 3,600 state and local judges, and 15,000 nonjudicial employees in over 300 locations. He previously served as First Deputy Chief Administrative Judge (2012-2015), Administrative Director of the Office of Court Administration (2004-2012), and Special Counsel to the Chief Administrative Judge (1998-2003). Prior to joining the state court system, he was senior supervising attorney with the Legal Aid Society in New York City, a litigation associate with Hughes Hubbard and Reed, and law clerk to U.S. District Court Judge Thomas C. Platt. In 2009, he was appointed by Governor David Paterson as a Judge of the New York State Court of Claims; he was reappointed to that position in 2015 by Governor Andrew Cuomo. In addition to his administrative responsibilities, he hears cases in the Commercial Division in the Supreme Court, New York County. He has served as an adjunct professor at the law school and graduate school levels, and is the editor and co-author of *New York Pretrial Criminal Procedure* (Thomas Reuters 2007). He graduated from the State University of New York at Albany (B.A., magna cum laude) and Cornell University Law School (J.D., cum laude, law review editor).

Victor Marrero was appointed as a United States District Judge for the Southern District of New York on October 5, 1999, and assumed office on December 1, 1999. He was born in Santurce, Puerto Rico.

Judge Marrero began the practice of law in 1982 as a partner in the firm of Tufo & Zuccotti and then of Brown & Wood (by merger). His practice specialty was real estate, land use and environmental law, heading Brown & Wood's practice group in these areas in 1991-93. In 1993 he was appointed by President Clinton as Ambassador, United States Representative on the Economic and Social Council of the United Nations, and later as Ambassador, Permanent Representative of the United States to the Organization of American States.

Judge Marrero has taught real estate, land use, and environmental law as a Visiting Lecturer in Law at the Yale Law School (1985-87) and Columbia Law School (1990-93). He was the recipient of the American Bar Association's Pro Bono Publico Award (1993) and of the New York State Bar Association's Root/Stimson Public Service Award (1992). In 1999, he was one of the recipients of the Ellis Island Medal of Honor. In 2017, he received the Federal Bar Council's Emory Buckner Medal for Public Service.

Judge Marrero has actively participated in numerous civic and professional organizations, including Founder and first Chairman of the board of the Puerto Rican Legal Defense and Education Fund; Director/Trustee of the New York Public Library; the State University of New York; The Cooper Union for the Advancement of Science and Art; Educational Broadcasting Corporation, WNET Channel 13; and the New York City Partnership. Judge Marrero was actively involved with the Association of the Bar of the City of New York as Vice President, a member of the Executive Committee and the Judiciary Committee, Delegate to the New York State Bar Association House of Delegates, and as a Board member of the Committee for Modern Courts.

Judge Marrero also has served on various special public committees, including: Chairman, New York State Chief Judge's Committee to Improve the Availability of Legal Services; Co-Chair, Chief Judge's Pro Bono Review Committee; Governor Cuomo's Task Force on Bias-Related Violence; Mayor Koch's Panel on Parks and the Constitution; Mayor Dinkins's Management Advisory Committee and Commission on the Homeless; and Yale University's Urban Advisory Committee.

Judge Marrero graduated from New York University with a B.A. degree (cum laude, with Honors in History) in 1964. He received his law degree in 1968 from Yale Law School, where he served as an editor of the Yale Law Journal. In 1966-67 Judge Marrero studied as a Fulbright Scholar at the University of Sheffield (England) School of Law.

Upon graduation from law school, Judge Marrero began a public service career in federal, state and city governments. He first served as an Assistant to the Mayor under New York City Mayor John V. Lindsay, who later appointed him as Assistant Administrator of the Model Cities Administration and then Executive Director of the Department of City Planning. Among other public offices he subsequently held were: Special Counsel to the New York City Comptroller (Harrison J. Goldin); First Assistant Counsel to the Governor (Hugh L. Carey); Chairman, New York City Planning Commission; Commissioner, New York State Division of Housing and Community Renewal; and Under Secretary, U.S. Department of Housing and Urban Development by appointment of President Jimmy Carter in 1979.

Harrie Samaras is a full-time neutral in the ADR practice she founded. She mediates and arbitrates complex commercial domestic and international cases, focusing on intellectual property and business and technology contractual disputes. She also consults in the area of alternative dispute resolution, including developing conflict resolution programs for organizations, teaching, and training.

Harrie is a Distinguished Fellow of the International Academy of Mediators and certified by the International Mediation Institute. She is a Fellow of both the College of Commercial Arbitrators and the Chartered Institute of Arbitrators. Harrie serves as a neutral for such widely respected ADR organizations as the American Arbitration Association and its international arm the International Centre for Dispute Resolution, CPR International Institute for Conflict Prevention and Resolution, World Intellectual Property Organization, the ICC International Court of Arbitration, and the U.S. International Trade Commission. Also she is a member of the Silicon Valley Arbitration & Mediation Center Tech List.

Harrie has worked as an attorney in the corporate and private sectors, focusing her career on intellectual property litigation at the trial and appellate levels, including performing early case assessments and representing clients in mediations and arbitrations. Early in her legal career she served as a staff attorney at the U.S. Court of Appeals for the Federal Circuit and then as a law clerk at the court for Chief Judge Helen W. Nies. Before then she worked as a patent examiner at the U.S. Patent and Trademark Office in the biomedical arts. In the corporate sector, Harrie held the positions of Director of Intellectual Property Litigation for a Fortune 500 telecommunications company and later as Vice President Intellectual Property, Legal, for a business unit of a pharmaceutical/drug delivery company.

She received an LL.M. in Patent and Trade Regulation Law from The George Washington University National Law Center, a J.D. from The University of Baltimore School of Law, and M.S. and B.S. degrees from the University of Maryland in the life sciences and chemistry. Harrie is a frequent speaker for professional and bar organizations, ADR institutions, and academic institutions on the use of ADR in intellectual property and technology disputes, and she is an author and editor of the book *ADR Advocacy, Strategies, and Practices for Intellectual Property and Technology Cases* (Second Edition) published by the Intellectual Property Law Section of the ABA.

