

# Welcome to the ADR Resource Guide for New and Prospective Mediators and Arbitrators

Many attorneys are considering becoming full-time Alternative Dispute Resolution ("ADR") professionals, making arbitration and mediation part of their law practice or improving their ADR advocacy skills. To assist them, the Dispute Resolution Section of the New York State Bar Association has prepared accessible lists of resources available in New York State. Because the information changes constantly, we caution you to visit each organization's website. For an extensive database of community dispute resolution centers see the [NY Courts ADR Programs List](#).

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*Disclaimer of Liability: The New York State Bar Association presents the ADR Resource Guide as a service to our members and other Internet users. It is intended to provide information about dispute resolution resources generally. Due to the rapidly changing nature of the information contained in the ADR Resource Guide and our reliance on information provided by outside sources, we make no warranty or guarantee concerning the accuracy or reliability of the content at this site or at other sites to which we link. You should not act or rely on the information contained in this website without first checking to see if it is current and accurate.*

# Mediation

Effective mediators understand the process, possess mediation skills and have personal qualities that engender trust and confidence. The first two characteristics can be learned; the third developed. Some training programs provide basic skills while others focus on a particular approach, such as transformative mediation, or a particular practice area, for example, commercial or divorce mediation. Several provide certification needed to serve in their program. For a list of programs that provide mediator training, click [here](#).

Some organizations provide newly-trained mediations an opportunity to engage in mentorship with experienced mediators through observation and co-mediation, click [here](#).

There are many court-annexed and community mediation programs that provide mediators with opportunities to gain experience, hone their skills, and develop a reputation as an effective mediator. Some of these programs are pro bono, others are compensated, click [here](#).

# Arbitration

Skilled arbitrators possess knowledge of many kinds of law (substantive, evidentiary, arbitral, and procedural). They generally have substantial experience in litigation and civil law and possess the qualities of fairness, impartiality, and decisiveness.

Most, though, not all, arbitrations are conducted through private organizations with their own rules and procedures. These training programs focus on learning the applicable procedures of the organization, as well as federal and state arbitration acts, an on managing the process, click [here](#).

Provider organizations generally have specific requirements for inclusion on their panels.

Membership and leadership in organizations that promote arbitration adhere to a published code of conduct and are indicia of an arbitrators credentials.

Compiled by Angelo Adam and Nick Schmitt on behalf of the Cardozo Dispute Resolution Society, send an [email](#) to be added to this list. Project overseen by [Weil Mediation](#)

## I. Mediation Training Programs and Mentoring and Internship Programs

Program Name	Phone/Email	Contact Info.
<a href="#">New York State Bar Association Dispute Resolution Section</a>	<a href="mailto:membership@nysba.org">membership@nysba.org</a> Phone: 1-800-582- 2452	1 Elk Street, Albany, NY 12207
<a href="#">Ackerman Institute for the Family</a>	<a href="mailto:ackerman@ackerman.org">ackerman@ackerman.org</a> Phone: (212) 879-4900   1-800-909-8920	149 East 78th Street, New York, NY 10075
<a href="#">Alternative to violence project</a>	<a href="mailto:info@avpny.org">info@avpny.org</a> Phone: 1-800-909-8920  (315) 604-7940	27 William Street, Auburn, NY 13021
<a href="#">Association for Conflict Resolution -</a>	<a href="mailto:acrgny_questions@acrgny.org">acrgny_questions@acrgny.org</a>	

Greater New York	Phone: (646) 580-9560	
Civil Mediation Apprenticeships. New Jersey Association of Professional Mediators	Phone: 800-981-4800	P.O. Box 6088, Somerset, NJ 08875
Conflict Coaching Matters	<a href="mailto:info@conflictcoachingmatters.com">info@conflictcoachingmatters.com</a>	407 W. Turnberry Court, Westchester, PA 19382
Collaborative Communication	Phone: (718) 797-9525	340 Decatur Street, Brooklyn, NY 11233
Conflict Resolution Services of Schenectady County	Phone: (518) 346-1281	144 Barrett Street, Schenectady, NY 12305
Dispute Resolution Center of Herkimer County	Phone: (315) 894-9917	61 West Street, Ilion, NY 13357
Common Ground Dispute Resolution, Inc.	<a href="mailto:dwallant@commonground.org">dwallant@commonground.org</a> Phone: (518) 943-0523	11 William Street, Suite 2, Catskill, NY 12414
Community Dispute Resolution Center, Inc.	<a href="mailto:cdrc@cdrc.org">cdrc@cdrc.org</a> Phone: (607) 273-9347	120 West State Street, Ithaca, NY 14850
Community Mediation Services, Inc.	<a href="mailto:lchabin@mediatenyc.org">lchabin@mediatenyc.org</a> Phone: (718) 523-6868	89-64 163rd Street, Jamaica, NY 11432
Community Mediation, Inc.	Phone: (203) 782-3500	3013 Dixwell Avenue, Hamden, CT 06518
EAC Long Island Dispute Resolution Center	Phone: (631) 265-0490	Multiple Locations
Institute for Mediation and Conflict Resolution	<a href="mailto:TRich@imcr.org">TRich@imcr.org</a> Phone: (718) 585-1190	384 East 149th Street in Suite 330, South Bronx
Intercultural Forum	<a href="mailto:info@intercultural-forum.org">info@intercultural-forum.org</a>	
John Jay College of Criminal Justice	<a href="mailto:dispute@jjay.cuny.edu">dispute@jjay.cuny.edu</a> Phone: (212) 237-8692	899 Tenth Avenue, New York, NY 10019
Lesbian, Gay, Bisexual & Transgender Community Center	Phone: (212) 620-7310	208 West 13th Street, New York, NY 10011
Meaningful World	<a href="mailto:Info@meaningfulworld.com">Info@meaningfulworld.com</a> Phone: (201) 941-2266   (201) 723.9578	185 East 85th Street, Mezzanine #4 New York, NY 10028
Mediation Center of Dutchess County	Phone: (845) 471-7213	147 Union Street, Suite 102, Poughkeepsie, NY 12601
Mental Health and Mediation Discussion Group	<a href="mailto:dan@mhmediate.org">dan@mhmediate.org</a>	
Mediation Training International	Phone: (913) 432-2888	5700 West 79th Street, Prairie Village, KS 66208-4604
New Jersey Association of Professional Mediators	Phone: 800-981-4800	80 Veronica Avenue, Somerset, NJ 08873 Post Office Box 6088, Somerset, NJ 08875-6088
New York Center for Nonviolent Communication	<a href="mailto:office@nycnvc.org">office@nycnvc.org</a> Phone: (646) 201-9226	Main Office and Meeting Space, Gardnertown Road Newburgh, NY 12550
New York Center for Interpersonal Development	Phone: (718) 815-4557	130 Stuyvesant Place, 5th Floor, Staten Island NY 10301
New York City Bar Association	<a href="mailto:sglazer@nycbar.org">sglazer@nycbar.org</a> Phone: (212) 382-6600	42 West 44th Street, New York, NY 10036
New York Dispute Resolution Association (NYSdra)	<a href="mailto:charlotte@nysdra.org">charlotte@nysdra.org</a> Phone: (518) 687-2240 x11	4 Pine West Plaza, Suite 411, Albany, NY 12205
New York Peace Institute (formerly known as Safe Horizons)	<a href="mailto:info@nypeace.org">info@nypeace.org</a> Phone: (212) 577-1740	346 Broadway, Suite 400W New York, NY 10013

NYC Facilitators Group		210 Joralemon St., Suite 618 Brooklyn, NY 11201
NYU School of Continuing and Professional Studies	<a href="mailto:scps.gradadmissions@nyu.edu">scps.gradadmissions@nyu.edu</a> Phone: (212) 998-7100	7 East 12th Street, Suite 921, NY, NY 10003
Philly Mediators/Good Shepherd Program	Phone: 215-843-5413	5356 Chew Avenue, Philadelphia, PA 19138
Planning Change, Inc.	<a href="mailto:info@elizabethclemants.com">info@elizabethclemants.com</a>	
Quinnipiac Law School	Phone: (203) 582-8200	275 Mount Carmel Ave, Hamden, CT 06518
Steps2Peace.com	<a href="mailto:info@steps2peace.com">info@steps2peace.com</a>	48 Blue Mountain Manor, Saugerties, New York, 12477
The Center for Mediation and Training Divorce Mediation	<a href="mailto:sabel@igc.org">sabel@igc.org</a> Phone: (212) 799-4302 Phone: (845) 638-4666	111 W. 90th St. New York, NY 10024 101 South Broadway, Nyack, NY 10960
The Center for Understanding in Conflict	Phone: (212) 501-4044	Columbia University Station, PO Box 250555 New York, NY 10025-152
The International Ombudsman Association	<a href="mailto:info@ombudsassociation.org">info@ombudsassociation.org</a> Phone: (908) 359-0246	390 Amwell Road, Suite 402 Hillsborough, NJ 08844
Westchester Community College	Phone: (914) 606-6600	75 Grasslands Road, Valhalla, NY, 10595

## II. Mediation Panels

### a. Courts

Program Name	Phone/Email	Contact Info.	Requirements	Compensated/ Volunteer
<a href="#">Center for Court Innovation</a>	Phone: (646) 386-3100	520 8th Avenue, 18th Fl. New York, NY 10018	N/A	Volunteer
<a href="#">Commercial Division of the NY Supreme Court</a>	Phone: 1-800-268-7869	25 Beaver Street, Rm. 852 New York, NY 10004	40 hours training (requirements vary by county)	Volunteer
<a href="#">New York State Unified Court System - ADR Program</a>	Phone: (212) 428-2863	25 Beaver Street, Rm 855 New York, NY 10004	Must have successfully completed at least six hours of approved training in procedural and ethical matters related to neutral evaluation. For Mediators, the training requirement is at least 40 hours. Additional requirements <a href="#">here</a> .	Volunteer
<a href="#">U.S. Court of Appeals, Second Circuit</a>	Phone: (212) 857-8800	40 Foley Square New York, NY 10007		Volunteer
<a href="#">U.S. District Court, Eastern District of New York</a>	Phone: (718) 613-2577	225 Cadman Plaza East Brooklyn, NY 11201	All EDNY panelists have been members of a state bar for 5 years or more, have been trained in mediation, and have been interviewed and screened by the court. Effective 7/7/2009, EDNY mediators in the program are compensated in accordance with EDNY Local Rule 83.11(f)(1).	Compensated

U.S. District Court, Southern District of New York	Phone: (212) 805-0650	40 Foley Square Suite 120 New York, NY 10007	Mediators must have at least five years experience as attorneys and have completed Court sponsored mediation training. If parties request, the appointed mediator shall have expertise in the area of law involved in the case.	Compensated
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## b. Other Government

Program Name	Phone/Email	Contact Info.	Requirements	Compensated/ Volunteer
Civilian Complaint Review Board	Phone: (212) 442-8740	40 Rector Street, 2nd Fl. New York, NY 10006	Attorneys, law professors, or college professors. Those who are not attorneys have received extensive training and conduct mediations for community dispute resolution centers throughout New York State	Volunteer & Compensated
Equal Employment Opportunity Commission - ADR Unit	Phone: (212) 336-3648	33 Whitehall Street, 11th Fl. New York, NY 10004		Volunteer
Alternative to violence project	<a href="mailto:info@avpny.org">info@avpny.org</a> Phone: 1-800-909-8920	27 William St. Auburn, NY 13021	Workshops of varying length and intensity	Volunteer

## c. Community and Non-Profit

Program Name	Phone/Email	Contact Info.	Requirements	Compensated/ Volunteer
Alternative to violence project	<a href="mailto:info@avpny.org">info@avpny.org</a> Phone: 1-800-909-8920	27 William St. Auburn, NY 13021	Workshops of varying length and intensity	Volunteer
Association for Conflict Resolution - Greater New York	<a href="mailto:acrgny_questions@acrgny.org">acrgny_questions@acrgny.org</a> Phone: 646-580-9560			Volunteer
The Center for Collaborative Communication	Phone: 718-797-9525	340 Decatur Street Brooklyn, NY 11233		Volunteer
Cornell ILR School: Human Capital Development	Phone: 866-470-1922	16 E. 34th Street New York, NY		Volunteer
Cornell Negotiation Workshop	<a href="mailto:ilrcr@cornell.edu">ilrcr@cornell.edu</a>	ILR School, 309 Ives	Workshops of varying length and intensity	Volunteer

		Hall, Cornell University Ithaca, NY 14853-3901		
Education & Assistance Corp	Phone: (516) 539-0150	50 Clinton Street, Suite 107, Hempstead, NY 11550		Volunteer
Elder Decisions	info@elderdecisions.com Phone: (617) 621-7009	30 Walpole Street Norwood, MA 02062		Volunteer
Intercultural Forum	<a href="mailto:info@intercultural-forum.org">info@intercultural- forum.org</a>			Volunteer
John Jay College of Criminal Justice	<a href="mailto:dispute@jjay.cuny.edu">dispute@jjay.cuny.edu</a> Phone: (212) 237-8692	899 Tenth Avenue New York, NY 10019		Volunteer
Midtown Community Court Mediation Program	New York City: 646.386.3100  Syracuse: 315.266.4330	520 8th Avenue 18th Fl. New York, NY 10018  One Park Place 300 South State Street Syracuse, NY 13202		Volunteer
NYU School of Continuing & Professional Studies	<a href="mailto:scps.gradadmissions@nyu.edu">scps.gradadmissions@nyu .edu</a> Phone: (212) 998-7100	7 East 12th Street, # 921, New York, NY 10003	Completion of a training program	Volunteer
Tri-County Mediation Center	<a href="mailto:mediation@catholiccharitiesmc.org">mediation@catholiccharit iesmc.org</a> Phone: (518) 842-4202	1 Kimball Street Amsterdam, NY 12010	Over 30 hours of training followed by an apprenticeship	Volunteer
Westchester Community College	Phone: 914-606-6600	75 Grasslands Road, Valhalla, NY, 10595		Volunteer
Westchester Mediation Center of CLUSTER	Phone: (914) 963-6500	20 S. Broadway, 501 Yonkers, NY 10023	Completion of a 35 Hour Training Course	Volunteer

#### d. For Profit

Program Name	Phone/Email	Contact Info.	Requirements	Compensated/ Volunteer
<a href="#">Applying Neurobiology to Negotiation and Mediation, Neuro Awareness</a>	(858) 997 7890	2500 Torrey Pines Rd, La Jolla, CA 92037		
<a href="#">Collaborative Professionals of NYC</a>		521 Fifth Avenue 31st Fl. New York, NY 10175		Compensated
<a href="#">Effective Conversation</a>	Phone: (917) 232 -9413 (718) 7014896			

FINRA	Phone: (301) 590-6500	One World Financial Center 200 Liberty Street New York, NY 10281  20 Broad Street New York, NY 10005	1. Mediator training (we prefer multi-day training that includes role-playing techniques); 2. Certifications or membership on other mediator rosters; 3. Relevant experience as a mediator; and 4. Four letters of reference (to be supplied with the mediator's application and from parties or attorneys who have mediated with the applicant and can attest to the applicant's skills and experience as a mediator)	
International Institute for Conflict Prevention and Resolution	<a href="mailto:info@cpradr.org">info@cpradr.org</a> Phone: (212) 949-6490	575 Lexington Avenue, 21st Floor New York, NY 10022	Candidates are screened for their ADR expertise and training, and candidate references are asked to comment specifically on the applicant qualifications to serve on large complex commercial disputes.	Compensated
International Institute for Restorative Practices	Phone: (610) 807-9221	IIRP Graduate School 531 Main St. Bethlehem, Pennsylvania	Varying course schedules	Compensated
Mediation Training International	Phone: (913) 432-2888	5700 West 79th Street Prairie Village, KS 66208		Compensated
The Business Dispute Clinic	1-800-45-RESOLVE	1350 Avenue of the Americas 2 <sup>nd</sup> Floor New York NY 10019	Provided by In-house Counsels	Compensated
VCS Center for Conflict Resolution	(845) 634-7839	77 South Main Street New City, NY 10956	24 hour training course, 4-5 hours donated weekly	Volunteer
Westchester Mediation Center of CLUSTER	(914) 963-6500	20 S. Broadway Suite 501 Yonkers, NY 10023	Complete the 35 hour training course	Volunteer

## I. Arbitration Training Programs, Mentoring and Internship Programs

Program Name	Phone/Email	Contact Info.
New York State Bar Dispute Resolution Commercial Arbitration Training	Phone: 800-582-2452	One Elk Street, Albany NY 12207
American Arbitration Association	Phone: (212) 716-3940	150 East 42nd Street, New York, NY 10017
American Academy of Matrimonial Lawyers	<a href="mailto:office@AAML.org">office@AAML.org</a> Phone: (312) 263-6477	150 N. Michigan Ave. Ste. 1420 Chicago, IL 60601
ACCORD, A Center for Dispute Settlement Center Dispute Resolution	Phone: (607) 724-5153	30 West State Street Binghamton, NY 13901
Mediation Works Inc.	(617) 973-9739	4 Faneuil hall - 4th Floor, Boston, MA 02109

## II. Arbitration Panels

Program Name	Phone/Email	Contact Info.
<a href="#">East District Federal Court</a>	(718) 613-2600	225 Cadman Plaza East, Brooklyn, NY 11201

### a. Community and Non Profit

Program Name	Phone/Email	Contact Info.	Requirements	Compensated/Volunteer
<a href="#">American Arbitration Association</a>	<a href="mailto:casefiling@adr.org">casefiling@adr.org</a> Phone: (212) 716-3940	1633 Broadway, 10th Floor New York, NY 10019	Qualifications vary based on panel. See <a href="#">here</a> for more details.	

### b. For Profit

Program Name	Phone/Email	Contact Info.	Requirements	Compensated/Volunteer
<a href="#">FINRA</a>	Phone: (301) 590-6500	One World Financial Center 200 Liberty Street New York, NY 10281  20 Broad Street New York, NY 10005	Arbitrator applicants must have a minimum of five years of paid business and/or professional experience and at least two years of college-level credits. <a href="#">Apply</a>	Compensated

### c. Professional Organizations and List serves

Program Name	Phone/Email	Contact Info.
<a href="#">American Bar Association</a>	Service Hotline: 1-800-285-222 Chicago Headquarters: (312) 988-5000 Washington DC Headquarters: (202) 662-1000	321 North Clark Street, Chicago, IL 60654  1050 Connecticut Ave. N.W., Suite 400, Washington, D.C. 20036
<a href="#">American Arbitration Association (AAA)</a>	Phone: 1 -800-778-7879	



JAMS	Phone: 1-800-352-5267	
New York State Bar Association Dispute Resolution Section	<a href="mailto:membership@nysba.org">membership@nysba.org</a> Phone: 1-800-582- 2452	1 Elk Street, Albany, NY 12207
New York City Bar Association	Phone: (212) 382-6663	42 West 44th Street, New York, NY 10005
New York City Bar Association - Co-op and Condo Mediation Project	Phone: (212) 382-6772	42 West 44th Street, New York, NY 10005
Free Webinars, US Institute of Peace	<a href="http://www.usip.org">www.usip.org</a> Phone: (202) 457-1700	2301 Constitution Avenue, NW Washington, DC 20037
Dispute Settlement Center	Phone: (716) 883-5960	741 Delaware Avenue, Buffalo, NY 14209
International Institute for Restorative Practices	Phone: (610) 807-9221	IIRP Graduate School, 531 Main St., Bethlehem, Pennsylvania
CUNY Dispute Resolution Center	<a href="mailto:dispute@jjay.cuny.edu">dispute@jjay.cuny.edu</a> Phone: (212) 237-8692	John Jay College of Criminal Justice 899 Tenth Avenue, Suite 520 New York, NY 10019
Mediators Beyond Borders	Phone: (703) 528-6552	1901 North Fort Myer Drive, Suite 405 Arlington, VA 22209
National Association for Community Mediation	<a href="mailto:admin@nafcm.org">admin@nafcm.org</a> Phone: (602) 633-4213	
The Family and Divorce Mediation Council of Greater New York	Phone: (212) 532-4704	
Urban Visions	<a href="mailto:whiteleicht@urbanvisions.us">whiteleicht@urbanvisions.us</a> Phone: (212) 228-0980 or (518) 789-9134	



Cardozo  
**Dispute  
Resolution**  
Society

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